

+1-888-889-5155 American Airlines Customer Services Office

American Airlines is headquartered in Chicago, Illinois. The Chicago office serves as the airline's main **corporate headquarters**, handling executive management and administrative operations. It is not a walk-in ticketing office for passengers.

American Airlines Chicago Office (Corporate Headquarters)

Address:

233 S Wacker Drive,
Willis Tower, Chicago, IL 60606, USA

This location is widely listed as the official corporate headquarters of American Airlines and is primarily used for management, corporate communication, and policy matters rather than day-to-day passenger services.

Phone:

 +1-888-889-5155 — American Airlines main customer service and reservations line (24/7, U.S.)

General Email:

 americanairlines@american.com — general contact email for customer and corporate inquiries

Official Website:

 <https://www.american.com> — reservations, online check-in, manage bookings, flight status, and support

Office Hours:

Typically Monday–Friday, around 8:00 AM to 5:00 PM (local time); hours may vary by department.

American Airlines at Chicago Airports

Most passenger-related services in Chicago are handled at the airport rather than the corporate office.

Chicago O'Hare International Airport (ORD)

Chicago O'Hare International Airport

American Airlines operates its largest hub at O'Hare, mainly from **Terminal**

1. At the airport, United staff assist with:

- In-person check-in and boarding passes
- Ticket changes and same-day rebooking
- Baggage services (lost, delayed, or damaged)
- Special travel assistance
- MileagePlus loyalty program enquiries

Passengers are advised to arrive at least **3 hours before international flights** and **2 hours before domestic flights**.

Alternative / Additional Contact Options

If you cannot visit the Chicago office in person, you can contact American Airlines through:

- **American Customer Support (24/7):** +1-888-889-5155
 - **Online Help & Live Chat:** Available via the "Contact Us" section on American.com
 - **American Airlines Mobile App:** Manage trips, seat changes, upgrades, and real-time flight updates
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Summary

- **American Airlines Chicago Office Address:** 233 S Wacker Drive, Willis Tower, Chicago, IL 60606, USA
- **Main Phone:** +1-888-889-5155
- **Email:** AmericanAirlines@American.com
- **Website:** <https://www.american.com>
- **Airport Services:** Chicago O'Hare International Airport (ORD), Terminal 1