

# 1-866-407-6190 Lufthansa Airlines New York Office

This comprehensive overview gives you everything you need to know about contacting **Lufthansa German Airlines** in the New York area — including official U.S. phone numbers, office addresses, airport ticketing info, services offered, and travel tips.

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## Official New York Office (U.S. Customer Relations)

**Office Name:** Lufthansa German Airlines – New York Office (U.S. Customer Relations / Sales Office)

**Address:** 625 RXR Plaza, Uniondale, NY 11553, USA — This is one of the main Lufthansa locations handling customer relations and corporate contacts in the New York region.

 **Email:** [customer.relations@lufthansa.com](mailto:customer.relations@lufthansa.com) — official contact email for customer feedback and support inquiries.

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## Official Contact Numbers (U.S.)

### **Reservations & Support (U.S. Toll-Free):**

 **+1 800-645-3880** — This is the main official Lufthansa U.S. reservations and customer service phone number. It connects you to Lufthansa representatives for flight bookings, changes, cancellations, and general inquiries.

### **Customer Relations Office Phone:**

 **+1 (516) 738-4422** — Official customer relations contact number listed by Lufthansa for travelers who want to speak directly about feedback, complaints, refunds, or travel issues.

### **Airport Contact (JFK):**

 **+1 718-244-4444** — Main contact number for John F. Kennedy International Airport, where Lufthansa's ticketing counters are located.

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## Official Website & Online Support

 <https://www.lufthansa.com> — Official global site for Lufthansa German Airlines.

From here you can:

- Book flights
- Check flight status
- Manage reservations
- Complete online check-in
- Access FAQs and help articles

Use this site for real-time updates on flights and services.

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## Lufthansa at New York Airports

### John F. Kennedy International Airport (JFK) — Main Passenger Contact

While Lufthansa's administrative office is in Uniondale, passenger ticketing and check-in services are provided at **JFK Airport (Terminal 1)** for international flights.

Passengers flying with Lufthansa should go to:

**Terminal 1, JFK International Airport, Queens, NY 11430, USA** — where check-in counters, boarding gates, baggage services, and airline staff assistance are available.

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## What Services You Can Get at the New York Office

The New York Lufthansa Office can assist with a wide range of airline traveler needs:

### Booking & Reservations

- New flight reservations
- Changing or canceling existing bookings
- Special fare questions

### Ticketing & Travel Support

- Ticket issuance and ticket changes
- Online check-in support
- Boarding pass information

## **Baggage Assistance**

- Lost/delayed/misplaced baggage guidance
- Baggage allowance details
- Claims assistance through airport counter staff

## **Customer Relations**

- Travel feedback
- Refunds and compensation processing (including denied boarding compensation and refunds depending on fare type)
- Formal complaints and follow-ups

## **Passenger Help Services**

- Special assistance for travelers with disabilities
- Unaccompanied minor guidance
- Mobility support

## **Corporate & Loyalty Services**

- *Miles & More* loyalty program support
- Corporate travel management
- Frequent flyer inquiries

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## **Alternative Lufthansa Contact Options (U.S.)**

If you can't reach the office or prefer other contact methods:

### **Mobile App**

Download the **Lufthansa mobile app** (iOS/Android) to:

- Manage your booking
- Check flight status
- Check in
- View boarding passes
- Receive travel alerts in real time

### **Online Contact Form**

Use the "Contact Us" or help form on *lufthansa.com* to submit questions or requests — especially useful if phone lines are busy.

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## Travel & Airport Tips for Lufthansa Passengers

-  **Arrive Early:** For international flights from JFK, it's best to arrive at least **3 hours before departure** to complete check-in, security, and immigration processes.
  -  **Have Documents Ready:** Carry your passport, visa/ESTA authorization, boarding pass, and travel itinerary.
  -  **Online Check-In:** Available up to 24 hours before departure via the website or mobile app.
  -  **Baggage Rules:** Check Lufthansa's official baggage policy via the website before you pack.
  -  **Lounges:** Eligible passengers can access Lufthansa or partner lounges at Terminal 1 for comfort before departure.
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## Summary: Lufthansa Airlines – New York Office

### Official Office / Customer Relations:

-  625 RXR Plaza, Uniondale, NY 11553, USA
-  +1 800-645-3880 – U.S. reservations & customer service
-  +1 (516) 738-4422 – Lufthansa U.S. customer relations
-  [customer.relations@lufthansa.com](mailto:customer.relations@lufthansa.com) – Official email
-  [lufthansa.com](http://lufthansa.com) – Official airline website
-  JFK Terminal 1 – Airport ticketing & passenger services

### Services Covered:

Flight bookings, changes, cancellations, customer support, baggage issues, airport services, refunds, loyalty program assistance, and more.