

1-866-407-6190 Lufthansa Airlines Chicago Office

This comprehensive overview gives you everything you need to know about contacting **Lufthansa German Airlines** in the **Chicago** area — including official U.S. phone numbers, office addresses, airport ticketing info, services offered, and travel tips.

Lufthansa — Chicago Office / Contact Details

2.8•Airlines

Office / Ticketing Location:

 5600 N Mannheim, Chicago, IL 60176, USA — This location is one of the known Lufthansa Airlines office presences in the Chicago area.

Official Airline Website:

 <https://www.lufthansa.com> — Official site for flight bookings, online check-in, flight status and support.

Official Contact Numbers (U.S.)

 **+1-800-645-3880** — Official Lufthansa U.S. reservations and customer service phone number (toll-free). This line is used for bookings, changes, flight questions, and general support.

 **Email:** customer.relations@lufthansa.com — Official customer relations contact used for feedback, complaints, and travel support inquiries.

Airport Office (Chicago O'Hare International Airport):

Lufthansa ticketing and check-in services for actual passenger travel are located at Chicago O'Hare International Airport (ORD), typically at:
10000 W O'Hare Ave, Chicago, IL 60666, USA.

 **ORD Airport Phone Number:** +1-800-832-6352 (general airport contact).

Lufthansa Services at Chicago O'Hare International Airport (ORD)

Though the Lufthansa corporate or sales office handles administrative and customer relations tasks, **passenger services (check-in, boarding, baggage, flight counters)** are primarily at **Chicago O'Hare International Airport**:

✓ Passenger Support Services

- ✈️ Flight check-in and boarding passes
- ✈️ Baggage check-in/drop and baggage support
- ✈️ Ticketing & reservation changes
- ✈️ Flight status updates
- ✈️ Customer service assistance for airport travel queries

What You Can Do at the Lufthansa Chicago Office

Whether you're booking travel, changing flights, or seeking airline support, here's what the Chicago Lufthansa team can assist with:

Reservations & Ticketing

- ✈️ Book new flights
- ✈️ Change or cancel existing reservations
- ✈️ Manage special requests (seats, meals, upgrades)

Check-In & Boarding

- ✈️ Airport check-in assistance
- ✈️ Boarding pass issuance and re-issuance

Customer Relations & Support

- ✈️ Travel feedback and complaints
- ✈️ Refund processing guidance
- ✈️ Frequent flyer assistance (*Miles & More* support)

Baggage Services

- ✈️ Lost or delayed baggage support guidance
- ✈️ Oversized or special item assistance (sports gear, instruments)

Special Assistance

- ✈️ Wheelchair and mobility support
 - ✈️ Unaccompanied minor coordination
 - ✈️ Pet travel guidance
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If You Can't Visit in Person

If you won't be able to visit the office or airport in Chicago, you still have these official ways to contact Lufthansa:

Phone Support

Call **+1-800-645-3880** — U.S. customer service & reservations (24/7 support).

Online Support & Tools

Use the official Lufthansa website:

 **lufthansa.com** — Manage bookings, check flight status, initiate online check-in, request refunds, or access FAQs.

Email Contact

Send travel questions or feedback to: customer.relations@lufthansa.com.

Mobile App

The Lufthansa mobile app lets you:

- Manage your reservation
- Access boarding passes
- Check real-time flight status
- Receive travel updates

Travel Tips for Lufthansa Passengers in Chicago

- ✓ **Arrive Early:** For international flights from ORD, plan to arrive **at least 3 hours before departure** to accommodate check-in, security, and immigration.
- ✓ **Online Check-In:** Available up to 24 hours before your flight via the website or mobile app.
- ✓ **Prepare Travel Documents:** Always have your passport, visa/ESTA, boarding pass, and itinerary accessible.
- ✓ **Customer Service Wait Times:** For phone support, early morning calls often result in shorter waits.

Summary — Lufthansa Airlines Chicago Office

Office & Airport Presence:

 **10000 W O'Hare Ave, Chicago, IL 60666, USA** — Passenger check-in & ticketing at

Chicago O'Hare International Airport.

 **5600 N Mannheim, Chicago, IL 60176, USA** — Local Lufthansa office contact presence.

Official Phone:  **+1-800-645-3880** — U.S. reservations & customer support.

Email:  customer.relations@lufthansa.com — Customer relations and feedback.

Website:  [lufthansa.com](https://www.lufthansa.com) — Official site for bookings, flight status, and more.

Key Services:

- ✓ Reservations & ticket changes
- ✓ Check-in & boarding support
- ✓ Baggage help and policies
- ✓ Customer relations & refunds
- ✓ Flight status & travel assistance